

Alignment Healthcare Reports Second Quarter Results; Exceeds Guidance Across All Key Financial Metrics; Raises Full-Year 2022 Outlook

August 4, 2022

- Reports \$366.5 million in total revenue, up 18.6% year-over-year
- Adjusted gross profit exceeds guidance for fifth consecutive quarter since IPO, leading to company's lowest medical benefits ratio recorded in a quarter as a public company
- Continues to broaden its national presence with planned market expansions in 2023, increasing potential reach by 15% to total 8.2 million Medicare-eligible adults, subject to regulatory approval

ORANGE, Calif., Aug. 04, 2022 (GLOBE NEWSWIRE) -- Alignment Healthcare, Inc. (NASDAQ: ALHC), a tech-enabled Medicare Advantage company, today reported financial results for its second quarter ended June 30, 2022.

"Alignment Healthcare's strong performance in the second quarter showcases the replicability of our model and resulted in one of our best quarters since taking the company public," said John Kao, founder and CEO. "The quarter marks our lowest medical benefits ratio since the IPO, where we once again beat guidance on four key performance indicators: membership, revenue, adjusted gross profit and adjusted EBITDA."

"As a payvider, our business model is structurally advantaged to provide the best care for the lowest cost to members and also positions us to deliver value directly back into the hands of consumers by crafting differentiated products with richer benefits that personalize the member experience," Kao added. "Paired with the positive outcomes outlined in our inaugural environmental, social and governance (ESG) report released yesterday, and our planned 2023 market expansions (which are subject to regulatory approval), we expect to build upon this momentum and remain confident in our team's ability to achieve our full-year financial targets."

Second Quarter 2022 Financial Highlights

All comparisons, unless otherwise noted, are to the three months ended June 30, 2021.

- Health plan membership at the end of the quarter was approximately 95,900, up 13.2% year over year
- Total revenue was \$366.5 million, up 18.6% year over year
- Health plan premium revenue of \$351.1 million represented 19.7% growth year over year
- Adjusted gross profit was \$61 million and loss from operations was (\$6.6) million
 - Adjusted gross profit excludes depreciation and amortization of \$4.2 million and selling, general, and administrative expenses of \$61.7 million (which includes \$10.4 million of equity-based compensation). Adjusted gross profit also excludes an additional \$1.7 million of equity-based compensation recorded within medical expenses
 - Medical benefits ratio based on adjusted gross profit was 83.4%
- Adjusted EBITDA was \$10.3 million and net loss was (\$11.6) million
- As of June 30, 2022, total cash was \$453.2 million, and debt was \$156.3 million (excluding unamortized debt issuance costs)

Adjusted Gross Profit is reconciled as follows:

	Three Months Ended June 30,			Six Months Ended June 30,				
		2022		2021		2022		2021
(dollars in thousands)								
Loss from operations	\$	(6,648)	\$	(40,492)	\$	(43,123)	\$	(93,156)
Add back:								
Equity-based compensation (medical expenses)		1,718		2,457		4,839		9,023
Depreciation (medical expenses)		49		54		92		106
Depreciation and amortization		4,180		3,908		8,130		7,645
Selling, general, and administrative expenses		61,673		71,150		135,966		136,064
Total add back	<u></u>	67,620		77,569		149,027		152,838
Adjusted gross profit	\$	60,972	\$	37,077	\$	105,904	\$	59,682
Adjusted gross profit %		16.6%		12.0%		14.9%		10.4%
Medical benefit ratio		83.4%		88.0%		85.1%		89.6%

	Three Months Ended June 30,			Six Months Ended June 30,				
		2022		2021		2022		2021
(dollars in thousands)		_				_		
Net loss	\$	(11,580)	\$	(44,762)	\$	(52,397)	\$	(101,636)
Add back:								
Interest expense		4,490		4,329		8,891		8,577
Depreciation and amortization		4,229		3,962		8,222		7,751
EBITDA		(2,861)		(36,471)		(35,284)		(85,308)
Equity-based compensation ⁽¹⁾		12,099		30,887		40,146		62,674
Reorganization and transaction-related expenses ⁽²⁾		_		593		_		3,601
Acquisition expenses ⁽³⁾		573		301		1,059		301
Loss on sublease ⁽⁴⁾		509				509		
Adjusted EBITDA	\$	10,320	\$	(4,690)	\$	6,430	\$	(18,732)

- (1) 2022 represents equity-based compensation related to grants made in the current year, as well as equity-based compensation related to the timing of the IPO, which includes previously issued stock appreciation rights liability awards, modifications related to transaction vesting units, and grants made in conjunction with the IPO. 2021 represents equity-based compensation related to the timing of the IPO as previously discussed.
- (2) Represents legal, professional, accounting and other advisory fees related to our pre-IPO corporate reorganization and the IPO that are considered non-recurring and non-capitalizable.
- (3) Represents acquisition-related fees, such as legal and advisory fees, that are non-capitalizable.
- (4) Represents loss related to right of use ("ROU") assets that were subleased in the current quarter.

Outlook for Third Quarter and Fiscal Year 2022

		ths Ending er 30, 2022		nths Ending er 31, 2022
<u>\$ Millions</u>	Low	High	Low	High
Health Plan Membership	97,100	97,300	97,300	99,000
Revenue	\$330	\$335	\$1,365	\$1,380
Adjusted Gross Profit ¹	\$38	\$40	\$177	\$184
Adjusted EBITDA ²	(\$23)	(\$20)	(\$41)	(\$35)

- 1. Adjusted gross profit is a non-GAAP financial measure that is presented as supplemental disclosure, that we define as loss from operations before depreciation and amortization, clinical equity-based compensation expense, and selling, general, and administrative expenses. We cannot reconcile our estimated ranges for adjusted gross profit to loss from operations, the most directly comparable GAAP measure, and cannot provide estimated ranges for loss from operations, without unreasonable efforts because of the uncertainty around certain items that may impact loss from operations, including equity-based compensation expense and depreciation and amortization, that are not within our control or cannot be reasonably predicted.
- 2. Adjusted EBITDA is a non-GAAP financial measure that is presented as supplemental disclosure, that we define as net loss before interest expense, income taxes, depreciation and amortization expense, reorganization and transaction-related expenses, equity-based compensation expense, and loss on sublease. We cannot reconcile our estimated ranges for Adjusted EBITDA to net loss, the most directly comparable GAAP measure, and cannot provide estimated ranges for net loss, without unreasonable efforts because of the uncertainty around certain items that may impact net loss, including equity-based compensation expense and depreciation and amortization, that are not within our control or cannot be reasonably predicted.

Conference Call Details

The company will host a conference call at 6 p.m. EDT today to discuss these results and management's outlook for future financial and operational performance. Participants can pre-register for the conference call by navigating to https://edge.media-server.com/mmc/p/k7h28iur. A live audio webcast will be available online at https://ir.alignmenthealthcare.com/. A replay of the call will be available via webcast for on-demand listening shortly after the completion of the call, at the same web link, and will remain available for approximately 12 months.

About Alignment Healthcare

Alignment Healthcare is a consumer-centric platform delivering customized health care in the United States to seniors and those who need it most, the chronically ill and frail, through its Medicare Advantage plans. The company provides partners and patients with customized care and service where

they need it and when they need it, including clinical coordination, risk management and technology facilitation. Alignment Healthcare offers health plan options through Alignment Health Plan, and also partners with select health plans to help deliver better benefits at lower costs.

Forward-Looking Statements

This release contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, and the Private Securities Litigation Reform Act of 1995, as amended. These forward-looking statements include statements regarding our future growth and our financial outlook for the second quarter ending June 30, 2022, and year ending December 31, 2022. Forward-looking statements are subject to risks and uncertainties and are based on assumptions that may prove to be inaccurate, which could cause actual results to differ materially from those expected or implied by the forward-looking statements. Actual results may differ materially from the results predicted, and reported results should not be considered as an indication of future performance. Important risks and uncertainties that could cause our actual results and financial condition to differ materially from those indicated in the forward-looking statements include, among others, the following: our ability to attract new members and enter new markets, including the need for certain governmental approvals; our ability to maintain a high rating for our plans on the Five Star Quality Rating System; risks associated with being a government contractor; changes in laws and regulations applicable to our business model; changes in market or industry conditions and receptivity to our technology and services; results of litigation or a security incident; the impact of shortages of qualified personnel and related increases in our labor costs; and the impact of COVID-19 on our business and results of operation. For a detailed discussion of the risk factors that could affect our actual results, please refer to the risk factors identified in our Annual Report on Form 10-K for the year ended December 31, 2021, and the other periodic reports we file with the SEC. All information provided in this release and in the attachments is as of the date hereof, and we undertake no duty to u

Condensed Consolidated Balance Sheets

(in thousands, except par value and share amounts)
(Unaudited)

	June 30, 2022), Decemb	
Assets				
Current Assets:				
Cash	\$	453,234	\$	466,600
Accounts receivable (less allowance for credit losses of \$177 at June 30, 2022 and \$111 at				
December 31, 2021, respectively)		98,027		58,512
Prepaid expenses and other current assets		34,337		27,747
Total current assets		585,598		552,859
Property and equipment, net		33,405		30,358
Right of use asset, net		6,565		7,853
Goodwill and intangible assets, net		36,249		35,116
Other assets		4,960		4,709
Total assets	\$	666,777	\$	630,895
Liabilities and Stockholders' Equity				
Current Liabilities:				
Medical expenses payable	\$	173,871	\$	125,886
Accounts payable and accrued expenses		14,975		17,431
Accrued compensation		24,868		23,928
Total current liabilities		213,714		167,245
Long-term debt, net of debt issuance costs		153,931		150,620
Long-term portion of lease liabilities		5,428		6,975
Total liabilities		373,073		324,840
Stockholders' Equity:				
Preferred stock, \$.001 par value; 100,000,000 and 0 shares authorized as of June 30, 2022 and December 31, 2021, respectively; no shares issued and outstanding as of June 30, 2022 and December 31, 2021		_		_
Common stock, \$.001 par value; 1,000,000,000 shares authorized as of June 30, 2022 and December 31, 2021; 187,271,311 and 187,193,613 shares issued and outstanding as of June 30,		407		407
2022 and December 31, 2021, respectively		187		187
Additional paid-in capital		928,608		888,547
Accumulated deficit		(635,091)		(582,694)
Total Alignment Healthcare, Inc. stockholders' equity		293,704		306,040
Noncontrolling interest				15
Total stockholders' equity		293,704		306,055
Total liabilities and stockholders' equity	\$	666,777	\$	630,895

Condensed Consolidated Statements of Operations

(in thousands, except per share amounts) (Unaudited)

Revenues: Same permiums \$366,180 \$308,739 \$711,472 \$575,739 Other 294 212 528 294 Total revenues 366,474 308,951 712,000 576,033 Expenses: 367,269 274,385 611,027 525,480 Selling, general, and administrative expenses 61,673 71,150 135,966 130,064 Selling, general, and administrative expenses 61,673 71,150 135,966 130,064 Selling, general, and administrative expenses 61,673 71,150 135,966 130,064 Selling, general, and administrative expenses 61,673 71,150 135,966 130,064 Selling, general, and administrative expenses 61,673 71,150 135,966 130,064 Depreciation and amortization 4,180 3,944 755,123 669,189 Total expenses 4,494 4,294 8,891 8,577 Other expenses (income) 44,90 4,329 8,891 8,577 Other expenses (income) 4,932 <t< th=""><th></th><th colspan="3">Three Months Ended June 30,</th><th colspan="5">Six Months Ended June 30,</th></t<>		Three Months Ended June 30,			Six Months Ended June 30,				
Earned premiums \$ 366,180 \$ 308,739 \$ 711,472 \$ 575,739 Other 294 212 528 294 Total revenues 366,474 308,951 712,000 576,033 Expenses: 8 80,064 80,064 71,150 135,966 136,064 Selling, general, and administrative expenses 61,673 71,150 135,966 136,064 Depreciation and amortization 4,180 3,908 8,130 7,645 Despeciation and amortization 4,180 3,908 8,130 7,645 Total expenses 373,122 349,443 755,123 669,189 Loss from operations (6,648) (40,492) (43,123) (93,156) Other expenses: 1 (59) 3,83 (97) Other expenses (income) 4,490 4,329 8,891 8,577 Other expenses (income) 4,932 4,270 9,274 8,480 Loss before income taxes (11,580) (44,762) (52,397) (101,636) <t< th=""><th></th><th colspan="2">2022</th><th></th><th colspan="2">2021</th><th colspan="2">2022</th><th>2021</th></t<>		2022			2021		2022		2021
Other 294 212 528 294 Total revenues 366,474 308,951 712,000 576,033 Expenses: Medical expenses 307,269 274,385 611,027 525,480 Selling, general, and administrative expenses 61,673 71,150 135,966 136,064 Depreciation and amortization 4,180 3,908 8,130 7,645 Total expenses 373,122 349,443 755,123 669,189 Loss from operations (6,648) (40,492) (43,123) (93,156) Other expenses: Interest expense 4,490 4,329 8,891 8,577 Other expenses (income) 442 (59) 383 (97) Total other expenses 4,932 4,270 9,274 8,480 Loss before income taxes (11,580) (44,762) (52,397) (101,636) Provision for income taxes - - - - - Net loss attributable to Alignment Healthcare, Inc. \$(11,580)	Revenues:								
Total revenues 366,474 308,951 712,000 576,033 Expenses: Medical expenses 307,269 274,385 611,027 525,480 Selling, general, and administrative expenses 61,673 71,150 135,966 136,064 Depreciation and amortization 4,180 3,908 8,130 7,645 Total expenses 373,122 349,443 755,123 669,189 Loss from operations (6,648) (40,492) (43,123) (93,156) Other expenses: Interest expenses (income) 4,490 4,329 8,891 8,577 Other expenses (income) 442 (59) 383 (97) Total other expenses 4,932 4,270 9,274 8,480 Loss before income taxes (11,580) (44,762) (52,397) (101,636) Provision for income taxes - - - - - Net loss attributable to Alignment Healthcare, Inc. \$(11,580) \$(44,762) \$(52,397) (101,636) Total weighted-a	Earned premiums	\$	366,180	\$	308,739	\$	711,472	\$	575,739
Expenses: 307,269 274,385 611,027 525,480 Selling, general, and administrative expenses 61,673 71,150 135,966 136,064 Depreciation and amortization 4,180 3,908 8,130 7,645 Total expenses 373,122 349,443 755,123 669,189 Loss from operations (6,648) (40,492) (43,123) (93,156) Other expenses: 1 <t< td=""><td>Other</td><td></td><td>294</td><td></td><td>212</td><td></td><td>528</td><td></td><td>294</td></t<>	Other		294		212		528		294
Medical expenses 307,269 274,385 611,027 525,480 Selling, general, and administrative expenses 61,673 71,150 135,966 136,064 Depreciation and amortization 4,180 3,908 8,130 7,645 Total expenses 373,122 349,443 755,123 669,189 Loss from operations (6,648) (40,492) (43,123) (93,156) Other expenses: 1 4,490 4,329 8,891 8,577 Other expenses (income) 442 (59) 383 (97) Total other expenses 4,932 4,270 9,274 8,480 Loss before income taxes (11,580) (44,762) (52,397) (101,636) Provision for income taxes — — — — — Net loss attributable to Alignment Healthcare, Inc. \$(11,580) \$(44,762) \$(52,397) \$(101,636) Total weighted-average common shares outstanding - basic and diluted 181,262,640 176,842,122 180,075,014 165,698,982	Total revenues		366,474		308,951		712,000		576,033
Selling, general, and administrative expenses 61,673 71,150 135,966 136,064 Depreciation and amortization 4,180 3,908 8,130 7,645 Total expenses 373,122 349,443 755,123 669,189 Loss from operations (6,648) (40,492) (43,123) (93,156) Other expenses: Interest expense 4,490 4,329 8,891 8,577 Other expenses (income) 442 (59) 383 (97) Total other expenses 4,932 4,270 9,274 8,480 Loss before income taxes (11,580) (44,762) (52,397) (101,636) Provision for income taxes — — — — — — Net loss attributable to Alignment Healthcare, Inc. \$(11,580) \$(44,762) \$(52,397) \$(101,636) Total weighted-average common shares outstanding - basic and diluted 181,262,640 176,842,122 180,075,014 165,698,982	Expenses:								
Depreciation and amortization 4,180 3,908 8,130 7,645 Total expenses 373,122 349,443 755,123 669,189 Loss from operations (6,648) (40,492) (43,123) (93,156) Other expenses: Interest expense 4,490 4,329 8,891 8,577 Other expenses (income) 442 (59) 383 (97) Total other expenses 4,932 4,270 9,274 8,480 Loss before income taxes (11,580) (44,762) (52,397) (101,636) Provision for income taxes — — — — — — Net loss attributable to Alignment Healthcare, Inc. \$ (11,580) \$ (44,762) \$ (52,397) \$ (101,636) Total weighted-average common shares outstanding - basic and diluted 181,262,640 176,842,122 180,075,014 165,698,982	Medical expenses		307,269		274,385		611,027		525,480
Total expenses 373,122 349,443 755,123 669,189 Loss from operations (6,648) (40,492) (43,123) (93,156) Other expenses: Interest expense 4,490 4,329 8,891 8,577 Other expenses (income) 442 (59) 383 (97) Total other expenses 4,932 4,270 9,274 8,480 Loss before income taxes (11,580) (44,762) (52,397) (101,636) Provision for income taxes — — — — — Net loss attributable to Alignment Healthcare, Inc. \$ (11,580) \$ (44,762) \$ (52,397) \$ (101,636) Total weighted-average common shares outstanding - basic and diluted 181,262,640 176,842,122 180,075,014 165,698,982	Selling, general, and administrative expenses		61,673		71,150		135,966		136,064
Loss from operations (6,648) (40,492) (43,123) (93,156) Other expenses: Interest expense 4,490 4,329 8,891 8,577 Other expenses (income) 442 (59) 383 (97) Total other expenses 4,932 4,270 9,274 8,480 Loss before income taxes (11,580) (44,762) (52,397) (101,636) Provision for income taxes — — — — — Net loss attributable to Alignment Healthcare, Inc. \$ (11,580) \$ (44,762) \$ (52,397) \$ (101,636) Total weighted-average common shares outstanding - basic and diluted 181,262,640 176,842,122 180,075,014 165,698,982	Depreciation and amortization		4,180		3,908		8,130		7,645
Other expenses: Interest expense 4,490 4,329 8,891 8,577 Other expenses (income) 442 (59) 383 (97) Total other expenses 4,932 4,270 9,274 8,480 Loss before income taxes (11,580) (44,762) (52,397) (101,636) Provision for income taxes — — — — — Net loss attributable to Alignment Healthcare, Inc. \$ (11,580) \$ (44,762) \$ (52,397) \$ (101,636) Total weighted-average common shares outstanding - basic and diluted 181,262,640 176,842,122 180,075,014 165,698,982	Total expenses		373,122		349,443		755,123		669,189
Interest expense 4,490 4,329 8,891 8,577 Other expenses (income) 442 (59) 383 (97) Total other expenses 4,932 4,270 9,274 8,480 Loss before income taxes (11,580) (44,762) (52,397) (101,636) Provision for income taxes — — — — Net loss attributable to Alignment Healthcare, Inc. \$ (11,580) \$ (44,762) \$ (52,397) \$ (101,636) Total weighted-average common shares outstanding - basic and diluted 181,262,640 176,842,122 180,075,014 165,698,982	Loss from operations		(6,648)		(40,492)		(43,123)		(93,156)
Other expenses (income) 442 (59) 383 (97) Total other expenses 4,932 4,270 9,274 8,480 Loss before income taxes (11,580) (44,762) (52,397) (101,636) Provision for income taxes — — — — — Net loss attributable to Alignment Healthcare, Inc. \$ (11,580) \$ (44,762) \$ (52,397) \$ (101,636) Total weighted-average common shares outstanding - basic and diluted 181,262,640 176,842,122 180,075,014 165,698,982	Other expenses:								
Total other expenses 4,932 4,270 9,274 8,480 Loss before income taxes (11,580) (44,762) (52,397) (101,636) Provision for income taxes — — — — — — — — Net loss attributable to Alignment Healthcare, Inc. \$ (11,580) \$ (44,762) \$ (52,397) \$ (101,636) Total weighted-average common shares outstanding - basic and diluted 181,262,640 176,842,122 180,075,014 165,698,982	Interest expense		4,490		4,329		8,891		8,577
Loss before income taxes (11,580) (44,762) (52,397) (101,636) Provision for income taxes — — — — Net loss attributable to Alignment Healthcare, Inc. \$ (11,580) \$ (44,762) \$ (52,397) \$ (101,636) Total weighted-average common shares outstanding - basic and diluted 181,262,640 176,842,122 180,075,014 165,698,982	Other expenses (income)		442		(59)		383		(97)
Provision for income taxes Net loss attributable to Alignment Healthcare, Inc. \$\(\text{11,580}\) \$\((\text{14,762}\) \$\((\text{180,075,014}\) \$\(\text{165,698,982}\) Total weighted-average common shares outstanding - basic and diluted \$\(\text{181,262,640}\) \$\(\text{176,842,122}\) \$\(\text{180,075,014}\) \$\(\text{165,698,982}\)	Total other expenses		4,932		4,270		9,274		8,480
Net loss attributable to Alignment Healthcare, Inc. \$ (11,580) \$ (44,762) \$ (52,397) \$ (101,636) Total weighted-average common shares outstanding - basic and diluted 181,262,640 176,842,122 180,075,014 165,698,982	Loss before income taxes		(11,580)		(44,762)		(52,397)		(101,636)
Total weighted-average common shares outstanding - basic and diluted	Provision for income taxes		_						
diluted <u>181,262,640</u> <u>176,842,122</u> <u>180,075,014</u> <u>165,698,982</u>	Net loss attributable to Alignment Healthcare, Inc.	\$	(11,580)	\$	(44,762)	\$	(52,397)	\$	(101,636)
Net loss per share - basic and diluted \$ (0.06) \$ (0.25) \$ (0.29) \$ (0.61)		18	1,262,640	17	76,842,122	18	30,075,014	16	55,698,982
	Net loss per share - basic and diluted	\$	(0.06)	\$	(0.25)	\$	(0.29)	\$	(0.61)

Condensed Consolidated Statements of Cash Flows

(in thousands) (Unaudited)

	Six Months Ended June 30,				
		2022		2021	
Operating Activities:					
Net loss	\$	(52,397)	\$	(101,636)	
Adjustments to reconcile net loss to net cash used in operating activities:					
Provision for credit loss		111		46	
Loss on sublease		509		_	
Depreciation and amortization		8,222		7,751	
Amortization-debt issuance costs and investment discount		1,140		1,110	
Payment-in-kind interest		2,170		2,054	
Equity-based compensation and common stock payments		40,146		51,275	
Non-cash lease expense		1,415		1,314	
Changes in operating assets and liabilities:					
Accounts receivable		(39,609)		(25,503)	
Prepaid expenses and other current assets		(6,586)		(14,393)	
Other assets		(150)		6	
Medical expenses payable		47,985		23,105	
Accounts payable and accrued expenses		(3,152)		(2,368)	
Accrued compensation		940		(2,529)	
Lease liabilities		(2,028)		(1,788)	
Net cash used in operating activities		(1,284)		(61,556)	
Investing Activities:		_		_	
Purchase of business, net of cash received		(1,113)		_	
Asset acquisition, net of cash received		_		(1,405)	
Purchase of investments		(1,100)		(800)	
Sale of investments		1,000		800	
Acquisition of property and equipment		(10,769)		(9,462)	

Net cash used in investing activities	 (11,982)		(10,867)	
Financing Activities:				
Repurchase of noncontrolling interest	(100)		15	
Equity repurchase	_		(1,474)	
Issuance of common stock	_		390,600	
Common stock issuance costs	 		(29,011)	
Net cash provided by financing activities	 (100)		360,130	
Net (decrease) increase in cash	(13,366)		287,707	
Cash and restricted cash at beginning of period	 468,350	207,811		
Cash and restricted cash at end of period	\$ 454,984	\$	495,518	
Supplemental disclosure of cash flow information:				
Cash paid for interest	\$ 5,565	\$	5,413	
Supplemental non-cash investing and financing activities:				
Acquisition of property in accounts payable	\$ 232	\$	418	
Purchase of business in accounts payable	\$ 240	\$	_	

The following table provides a reconciliation of cash and restricted cash reported within the condensed consolidated balance sheets to the total above:

	Jur	ne 30, 2022	Jur	ne 30, 2021
Cash	\$	453,234	\$	494,618
Restricted cash in other assets		1,750		900
Total	\$	454,984	\$	495,518

Non-GAAP Financial Measures

Certain of these financial measures are considered "non-GAAP" financial measures within the meaning of Item 10 of Regulation S-K promulgated by the SEC. We believe that non-GAAP financial measures provide an additional way of viewing aspects of our operations that, when viewed with the GAAP results, provide a more complete understanding of our results of operations and the factors and trends affecting our business. These non-GAAP financial measures are also used by our management to evaluate financial results and to plan and forecast future periods. However, non-GAAP financial measures should be considered as a supplement to, and not as a substitute for, or superior to, the corresponding measures calculated in accordance with GAAP. Non-GAAP financial measures used by us may differ from the non-GAAP measures used by other companies, including our competitors. To supplement our consolidated financial statements presented on a GAAP basis, we disclose the following non-GAAP measures:

Medical Benefits Ratio, Adjusted EBITDA and Adjusted Gross Profit as these are performance measures that our management uses to assess our operating performance. Because these measures facilitate internal comparisons of our historical operating performance on a more consistent basis, we use these measures for business planning purposes and in evaluating acquisition opportunities.

Adjusted EBITDA

Adjusted EBITDA is a non-GAAP financial measure that we define as net loss before interest expense, income taxes, depreciation and amortization expense, reorganization and transaction-related expenses, equity-based compensation expense and loss on sublease.

Adjusted EBITDA should not be considered in isolation of, or as an alternative to, measures prepared in accordance with GAAP. There are a number of limitations related to the use of Adjusted EBITDA in lieu of net loss, which is the most directly comparable financial measure calculated in accordance with GAAP.

Our use of the term Adjusted EBITDA may vary from the use of similar terms by other companies in our industry and accordingly may not be comparable to similarly titled measures used by other companies.

Medical Benefits Ratio (MBR)

We calculate our MBR by dividing total medical expenses excluding depreciation and equity-based compensation by total revenues in a given period.

Adjusted Gross Profit

Adjusted Gross Profit is a non-GAAP financial measure that we define as loss from operations before depreciation and amortization, clinical equity-based compensation expense, and selling, general, and administrative expenses.

Adjusted Gross Profit should not be considered in isolation of, or as an alternative to, measures prepared in accordance with GAAP. There are a number of limitations related to the use of Adjusted Gross Profit in lieu of loss from operations, which is the most directly comparable financial measure calculated in accordance with GAAP.

Our use of the term Adjusted Gross Profit may vary from the use of similar terms by other companies in our industry and accordingly may not be comparable to similarly titled measures used by other companies.

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